

# CASE STUDY: CETELEM SLOVENSKO a.s.



“Since installing ESET security solutions, we no longer experience issues with antivirus. NOD32 provides robust protection and saves our IT resources.”

*Peter Steiner, IT department, Cetelem Slovensko a.s.*

CETELEM SLOVENSKO a.s.  
Panenská 7  
812 36 Bratislava 1  
Slovenská Republika  
[www.cetelem.sk](http://www.cetelem.sk)

## THE CUSTOMER

Peter Steiner is responsible for IT security in the company Cetelem Slovensko. A member of the international BNP Paribas group, the company is a part of a large network spanning 80 countries around the world with more than 200.000 employees.

On the Slovak market, Cetelem Slovakia has become a leader in consumer loans. The product portfolio comprises three main products: credit cards, personal loans, and installment plans.

## PREVIOUS SOLUTION

“In our network we operate 150 workstations and 15 servers - a mix of Windows, Linux, and Solaris operating systems,” Peter Steiner explains. Before ESET, Cetelem was using a solution from a different provider, AVG - because of the comprehensive remote administration.

So what was the reason for change? “We had been using AVG for a better part of three years. With time, issues with threat detection and performance started to pile up. For a financial institution like us, that meant a serious threat, because daily we process a large volume of personal data. So we decided it was time for change,” says Steiner.

## IMPLEMENTING ESET

“The selection of a new solution was a complex process, but our main criterion was reliable threat detection - a parameter, in which ESET excelled and continues to do so. We were also impressed by the capabilities of the ESET Remote Administration Console that allows us to easily monitor the security status on all endpoints, react to issues on-the-fly, and install custom software packages remotely.”

The process of installation, as seen by Peter Steiner: “We decided to implement ESET utilizing our own IT resources. Before running remote installation, we consulted the process with ESET’s technical support representatives, who

promptly responded to all our questions. In the first phase, we installed protection on 75 workstations, followed by another 125. Presently, ESET solutions filter traffic on our gateway and mailserver.

## THE RESULT

Today, Cetelem has been using ESET security software for more than 8 years. Peter Steiner: “I can say that we are very happy with the switch to ESET and I think companies of all size can benefit from ESET’s fast performance. Even in large networks with increased traffic, ESET does well. We have also come to appreciate the fact that our IT engineers don’t have to spend time resolving virus issues and can concentrate on other vital tasks. Other crucial benefits of ESET solutions include:

- High grade virus detection
- Automated scanning and updates
- Comprehensive and robust central management.”

# ESET Endpoint Security

Safeguard your company data with multilayered protection from an antivirus pioneer



25 YEARS ★★★★★  
INNOVATIVE ★★★★★  
TOP-RATED ★★★★★  
ANTIVIRUS ★★★★★  
PROTECTION ★★★★★

Safeguard your company network with ESET Endpoint Security - a solution that protects your data on multiple layers. A legendary NOD32 antivirus, two-way firewall, web control and remote administration stand in the first line of defense against threats.

In ESET, we have a 20-years' experience in creating security software which has earned us trust of more than 100 million users around the world and multiple awards and accolades from prestigious testing bodies.



## 3 GOOD REASONS TO USE ESET ENDPOINT SOLUTIONS

### BUILT TO BE LIGHT AND EFFICIENT

The unique build of ESET Endpoint Solutions with focus on small system demands has been optimized to perfectly match any system environment, ensuring fast startup and smooth performance while delivering a consistent level of security.

### REMOTE ADMINISTRATION

Manage the security across thousands of endpoints from a single console. Take advantage of features such as randomized execution of selected tasks to load balance tasks on the network and real-time web dashboard displaying critical information about network security.

### CLOUD-POWERED REPUTATION

ESET Endpoint Solutions deliver advanced protection to company endpoints. The proven ThreatSense scanning engine combined with ESET Live Grid optimized scanning based on whitelisting of "safe" files deliver precise detection of malware, making the solution highly effective against emerging threats.

## PRODUCTS USED BY THE CUSTOMER

### ESET NOD32 ANTIVIRUS 4 BUSINESS EDITION

Proven antivirus and antispymware that delivers proactive protection for businesses large and small. The solution is complemented by ESET Remote Administrator - a central administration tool that allows for remote installation of security software, enforcing security policies, running remote scans and more.

### ESET MAIL SECURITY FOR LINUX/BSD/SOLARIS

The solution safeguards the company email communication at the server level. All messages are thoroughly checked by antivirus and antispam modules, protecting users' mailboxes from unwanted content and malware.

### ESET GATEWAY SECURITY LINUX/BSD/SOLARIS

ESET Gateway Security protects HTTP and FTP gateways against known and emerging viruses, worms, trojans, spyware, spam, and other Internet threats. For systems with heavy network traffic, the solution features a small footprint and quick response that allow them to thrive and perform at their best.